The TPS overview – how does it work for international students?

The TPS contacts you and creates an account for you.

You provide proof of identity.

The TPS will assist you to find options for completing your study in Australia.

Your education provider stops providing or does not start providing your course as agreed and does not meet their default obligations.

You provide proof of identity.

Contact providers and apply for preferred courses.

Accept preferred suitable offer.

You commence study as agreed.

If there are no suitable alternative courses or offers, you may apply for a refund of the amount of any unspent pre-paid tuition fees you have paid the provider. These are any tuition fees you have already paid that are directly related to the course which you haven’t yet received.

*Ceasing study may affect your visa. Contact immi.gov.au for assistance

TPS transfers any unspent pre-paid tuition fees to your new provider.

Any remaining unspent tuition is refunded to you.

Note: The above flow diagram is for guidance purposes only. To the extent that the diagram is inconsistent with the Education Services for Overseas Students Act (the ESOS Act) 2000 the ESOS Act prevails. Providers should not rely on this diagram alone and must read the requirements in the ESOS Act.